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| **Article ID:** | 2049 |
| **Article Name:** | The flames produced by the burners of my hob are too large |
| **Topic Location:** | Cooking/Hob/Usage/Performance |
| **Meta-data:** | Flame, too large, burners |
| **Related Articles:** |  |
| **Related Questions:** |  |

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**Article Content:**

The first thing you should do is to check that the supply type of gas corresponds to your gas hob Check with your Utilities Company if you are using bottle gas, the appliance may not conform. You can find further instructions regarding gas supply in your user manual. Do not use your hob if it is not suitable for your confirmed gas supply and seek advise from the retailer.

If the gas supply corresponds to your gas hob, it could be that the flame field has not been adequately adjusted. To adjust the correct flame field we must adjust the minimum level of the burners.

If this does not solve the problem, you should get in touch with our service force clicking the link below:

[book\_engineer\_link]